



Solutions By Industry - Foxwoods Resort and Casino

In 1986 the Mashantucket Pequot Tribal Nation opened the original high-stakes bingo hall. Today Foxwoods comprises six casinos that collectively offer more than 7,000 slot machines and an incredible 400 tables for 17 different types of table games, including 100 for poker. There's a luxurious, high-tech Race Book, as well as the world's largest Bingo Hall. Foxwoods is the largest casino in the world, with 340,000 square feet of gaming space in a complex that covers 4.7 million square feet. More than 40,000 guests visit Foxwoods each day. Accommodations at the resort total 1,416 guest rooms and suites, including the 824 room Grand Pequot Tower, 312 room Great Cedar Hotel and the 280 room Two Trees Inn. For conventions and group events, Foxwoods features more than 55,000 square feet of meeting space and 25 conference rooms.

Foxwoods has always positioned itself as the leader in technology for the gaming industry. As the largest casino in North America, Foxwoods required a high level system to ensure they have the tools to optimize their surveillance operating efficiencies and deliver an unparalleled gaming experience to their customers. Typically, surveillance environments do not have enough operators on shift to watch every camera at all times.

Foxwoods being proactive in surveillance technology knew that in order to overcome this obstacle, they would require a Facial Recognition system to act as an additional "pair of eyes", allowing existing cameras to be configured as "face ready". Any individual that appears in front of these pre-selected or live cameras is automatically run through the existing enrolled subject database. If a match of a certain confidence level is made, then an alert is sent to an operator's desktop also displaying the next closest matches with details such as camera, time, and subject information. The system automates and enhances the subject database search, instantly narrowing down possible subjects from 1000's to one or more individuals in seconds.

Foxwoods also realized that being able to capture and store direct images from their existing DVR environment, and have them imported directly into their relevant incident report, subject profile or game audit, would be a powerful and efficient tool. The iDVR Acquire module plugs directly into the iTrak media interface allowing media capture via the Intellex Digital Video Management System for daily logs, incident reports, subjects and more. The iDVR System delivers a complete expandable real-time digital video recording and playback solution for Foxwoods security and surveillance. Ultimately this fully integrated system provides Foxwoods a better analysis of incidents and subjects, while delivering more accurate occurrence statistics and better analysis of risk trends.

This information has enable them to refine their policies, procedures and staff deployment to efficiently address risk issues, which the casino faces on a daily basis. Foxwoods recently unveiled plans for developing, MGM Grand at Foxwoods, a breathtaking new \$700 million development project, scheduled for completion spring of 2008. With a complete surveillance system crossover.

Products Installed in Foxwoods Resort and Casino:

- [iTrak - Incident Reporting and Risk Management](#)
- [iGWatch - Facial Recognition Software](#)
- [iDVR Acquire - Intelligent Digital Video Acquisition](#)
- [iTrak Gaming Module](#)
- [iTrak Work Order Module](#)

Obstacle:

Foxwoods had the need for a security and surveillance fully integrated platform, that would track all patrons as well as employees on the premises, with the ability to capture and store media clips, and have the ease of reporting incidents, and managing risk

Solution:

To install a state of the art Incident Reporting and Risk Management System, that incorporated a facial recognition element, as well as Digital Video Acquisition capability.

What our Client's have to say about our Solutions:

“The Foxwoods Resort Casino Surveillance Department is very excited to team up with iView. We carefully examined numerous programs on the market, and after many strategy sessions with iView, were able to put together a system that met our needs. iView incorporated all our current needs, and are diligently working on our requirements for the future. The support received prior, during and after installation has been tremendous. I am extremely pleased with the ease of integration with iView’s iDVR Acquire module and our American Dynamics Intellex Digital Video Management System. This initial integration paves the way for our future visions of a single platform for all our current and future software programs and operating systems.”

Timothy Bohr, Director of Surveillance, Mashantucket Pequot Tribal Nation, Foxwoods Resort Casino